

# THAKUR PANCHANAN MAHILA MAHAVIDYALAYA

## COOCH BEHAR

**OFFICE OF THE PRINCIPAL**  
[A Govt. Aided Degree College permanently  
affiliated to the Cooch Behar Panchanan  
Barma University and enlisted under Sec. 2(F)  
and 12(B) of the UGC Act]



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## Students' Feedback Analysis Report 2021-2022

Internal Quality Assurance Cell

Thakur Panchanan mahila Mahavidyalaya, Cooch Behar

### Report of the Coordinator

1. Introduction: Internal Quality Assurance Cell of Thakur Panchanan Mahila Mahavidyalaya has obtained feedback from the students in 2021-2022. The target group was the students of 2<sup>nd</sup>, 4<sup>th</sup> and 6<sup>th</sup> semester students. Special care was taken to ensure obtaining feedback from the outgoing students.

2. Mechanism: Feedback forms were printed and distributed among all the departments. Each department encouraged the students to give their valuable feedback. The feedback forms with responses were collectively received and analysed by IQAC.

3. Response Summary: Total respondents: 100.

Students answered ten questions. Four of the questions were meant to gauge the satisfaction level of the students on a scale of 1 to 10. The responses were grouped into three categories: Dissatisfied (1-3), Satisfied (4-7) and Highly Satisfied (>7).

	Dissatisfied (1-3)	Satisfied (4-7)	Highly Satisfied (>7)
Q1	3	23	73
Q2	4	22	74
Q5	4	49	47
Q8	1	40	59

	Yes	No
Q3	97	3
Q4	88	12
Q6	81	19
Q7	87	13
Q9	83	17
Q10	86	14

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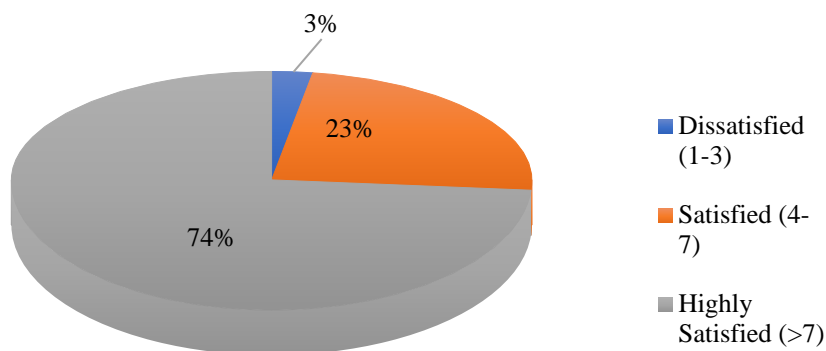
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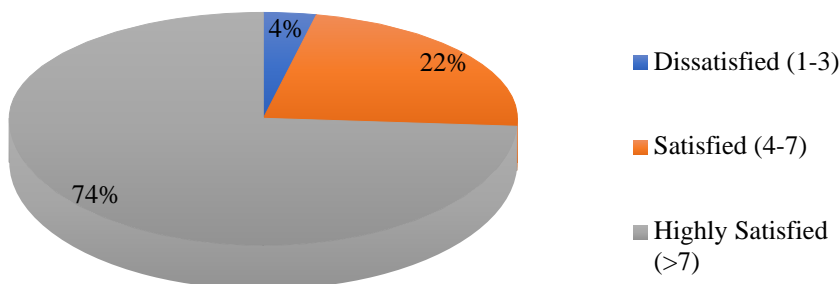
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4. Analysis: The responses are represented in pie-charts for analysis.

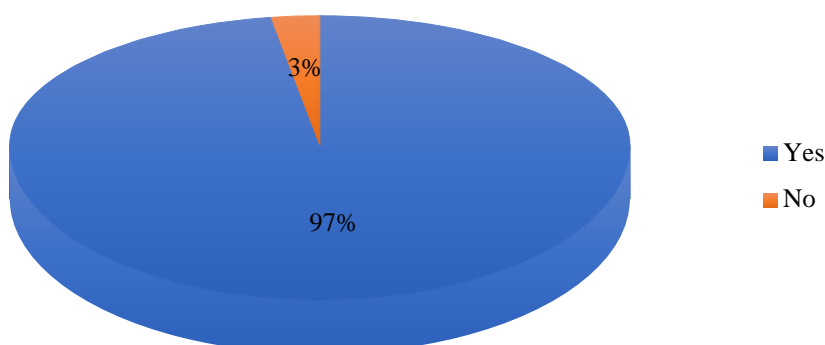
### 1. Overall learning experience in the institution



### 2. Departmental support for holistic growth



### 3. Availability of teachers in the college during working hours



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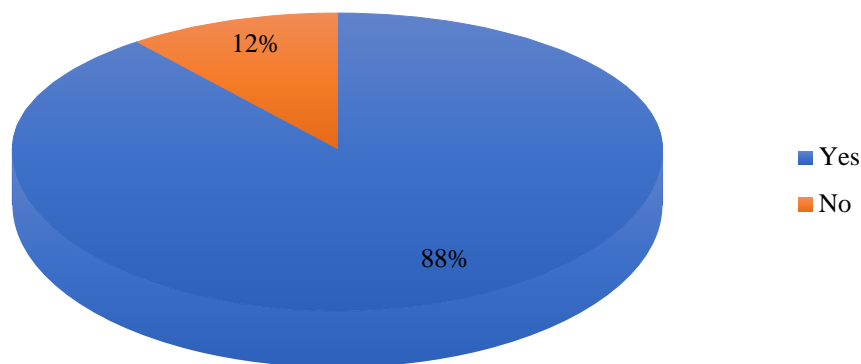
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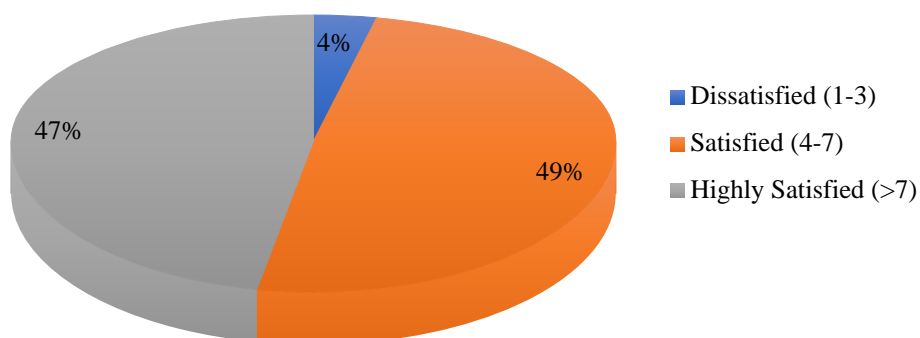
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### 4. Accessibility of the teachers beyond campus



### 5. Support provided by the college library



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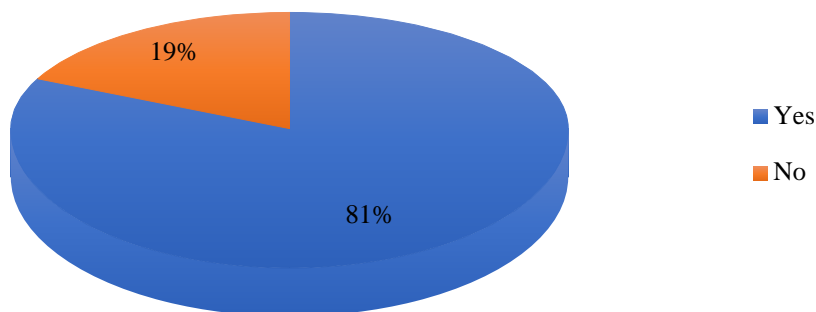
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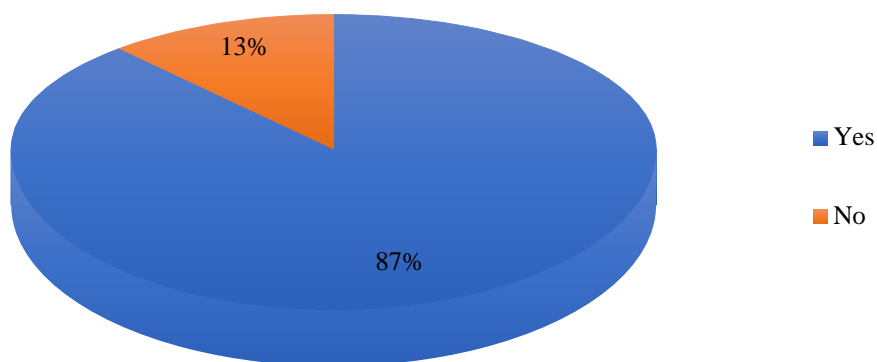


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### 6. Behaviour and support of library staff



### 7. Support of the office staff for different scholarship programs



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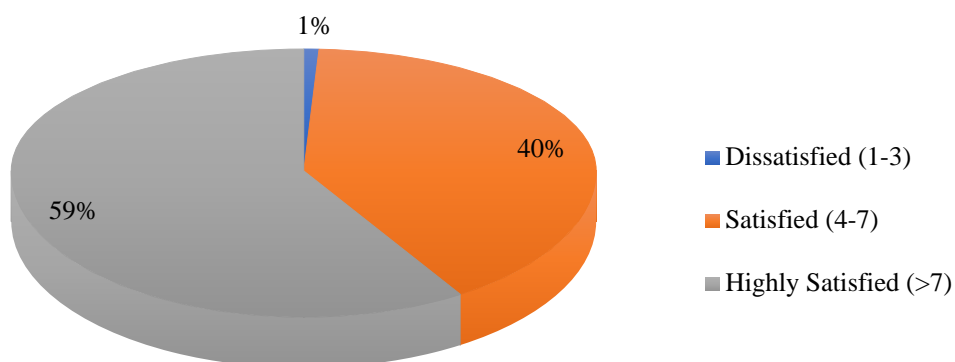
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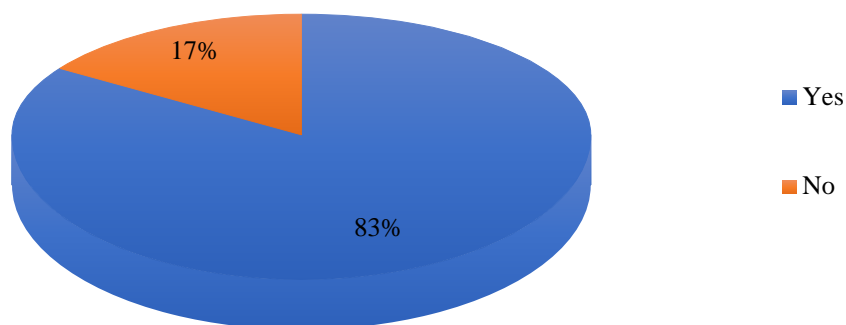


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### 8. Overall support provided by the college office



### 9. Amenities available in the college



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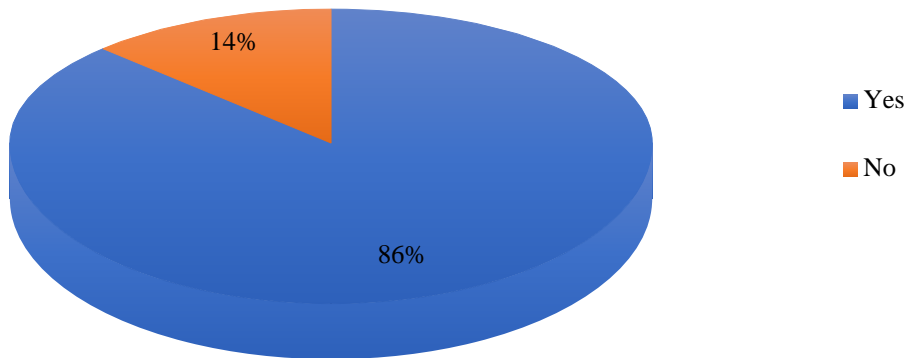
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### 10. Support of college authority when in distress



5. Observation: It is observed that the satisfaction level of the students in all the parameters is quite high. Most of the students are highly satisfied with the overall learning experience and support from the department. However, a significant percentage of students are not highly satisfied with the library and the office. The office and library staff should be intimated to improve their service. The resources of the library should also be enriched.

6. Acknowledgement: IQAC appreciates the spontaneous participation of the students and active engagement of all the IQAC members in preparing the questionnaire, distributing, collecting and analysing the feedback.